



Mental Health and Substance Use Services **Easy Access Points**

What We Offer: No Barrier / Low Barrier Services
No Referral Needed

Our Walk-In Crisis Counselling Clinic

Located 203-2000 Island Highway
(Brooks Landing location - behind Staples)
Monday to Friday 10:00 a.m. to 7:00 p.m. (last session is 6:15 p.m.)
250-739-5710 (*no appointment needed - All ages*)

Our Walk-In General Intake

Located 203-2000 Island Highway
(Brooks Landing location - behind Staples)
Monday to Friday 10:00 a.m. to 7:00 p.m. (last session is 6:15 p.m.)
250-739-5710 (*no appointment needed - Adult Services*)

Our Substance Use Counselling Services - Walk-In

Located 3151 Barons Road (offers a limited walk-in service)
Mondays 8:30 a.m. to 11:00 a.m. and Wednesdays 1:00 p.m. to 3:30 p.m.
250-739-5880 (*no appointment needed - Adult Services*)

Our Substance Use Services - Outreach (SUSO)

For those seeking or requiring outreach connection around substance use including treatment services and harm reduction resources
250-713-5118 (*Adult Services*)

Our Community Outreach Response Team (COR)

Mobile Crisis Response and Homelessness Outreach Community Members in crisis can access COR through VI Crisis Line 1-888-494-3888 (*All ages*)
COR Homelessness Outreach 250-741-7645 (*All ages*)

Above Services are able to make direct referrals and connections to our "internal" programs (Adult Services):

- *Case Management-Rehabilitation and Recovery Services*
- *Residential Services*
- *Enhanced Counselling Services through Barons Road site (i.e. Groups)*